



Focus on Perfect Delivery

Brand Specialist/Service Consultant Information

For Dealership Personnel Only



2004 Focus On Perfect Delivery (PDI)

The 2004 Perfect Delivery focus is on teamwork. It's about Audi personnel coming together at the point of delivery and throughout the owner experience with consistent levels of professionalism, performance and knowledge to provide every Audi owner complete satisfaction with their car.

This 2004 Audi PDI guidebook includes descriptions of vehicle comfort and control features that J.D. Power surveys consistently show improves owner satisfaction when they understand control, function, and operation.

Through a consistent delivery process, the owner will experience a Perfect Delivery with a full understanding of their newly purchased vehicle. This will equate to loyal customers and a higher level of SSI and CSI.

Key points to a Perfect Delivery

- Vehicle PDI technical should be completed by a certified Audi technician no more than 48 hours prior to delivery.
- The Detailer's inspection should be completed within 48 hours prior to delivery and according to Audi's proven processes.
- A Quality Inspection must be performed on the vehicle by the ABS within 24 hours prior to delivery. This ensures that you and the vehicle are prepared for the delivery process. A review of the required paperwork, owner's documents, owner's glovebox CD-Rom, and the necessary OnStar or satellite radio activations should occur prior to delivery.
- By utilizing the Brand Specialist Checklist, key points that directly affect the customer's understanding of important features and controls will not be missed. This is the "heart" of the Perfect Delivery Process.

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Refer to the Owner's Manuals for detailed instructions on operation of these features and controls.

Audi Perfect Delivery Checklists



Perfect Delivery Detailer Checklist

- Perfect Delivery Detailer Checklist**
- Exterior—Prior to Delivery**
- Remove protective covering
 - Wash/dry vehicle exterior
 - Inspect painted surfaces/moldings/glass and remove any residue. If any defects (scratches/dings/ident/body damage) contact Service Manager to arrange for immediate repair
 - Check interior floors and glass for water leaks
 - Clean alloy wheels/tires—remove any adhesive on wheels using 3M General Purpose Adhesive Cleaner (Part No. 08987)
 - Apply 3M Perfect Gl™ Paste Wax (Part No. 38526)
 - Use 3M™ Glass Enhancer (Part No. 39034) & Cleaner Clay (Part No. 38070)
 - Clean all glass/lenses
 - Install permanent wiper blades/clean with isopropyl alcohol or remove Aero blade protector (if applicable)
- Under Hood—Prior to Delivery**
- Wipe down engine compartment — Important: Do not use chemicals containing silicone!
- Interior—Prior to Delivery**
- Clean all glass/lenses/sunroof (if applicable)
 - Remove all trim protection/coverings/ stickers/decals
 - WARNING! Do not remove airbag warning triangle/warning labels**
 - Check upholstery/leather as required
 - Check for excessive grease on seat tracks/clean as required
 - Check all interior surfaces/compartments (including sun visors/headliner)/clean as required
 - Vacuum carpet
 - Check luggage compartment/vacuum
 - Install front/rear floor mats (including locking clips/mats if applicable)/check color match

Professional Audi detailing must be performed 48 hours prior to delivery, in accordance with Audi standards and processes. A Quality Inspection should be performed once the vehicle is cleaned, under daylight or fluorescent lighting conditions. Surface scratches, water spots, wax residue, fingerprints on windows or paint surfaces, footprints on interior carpets, and improperly installed floor mats all require corrective measures prior to delivery.

A4/S4

Features and controls

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Refer to the Owner's Manual for detailed instructions on operation of these features and controls.

Remote control key/Power locks/emergency locking

The remote control key locks or unlocks all doors, the rear lid and fuel filler flap simultaneously.

The anti-theft alarm system switches on or off as the vehicle is locked or unlocked.

■ Focus on Perfect Delivery Topic

The vehicle comes with two remote keys, a valet key, and an emergency key. All remotes and keys should be inspected for fit and function, including storing memory of seat and mirrors prior to delivery.



Unlocking

Unlock the driver's door only by pressing button (A) one time. All four turn signal lights will flash twice when the car is unlocked. To unlock all doors and the rear lid, press button (A), quickly, twice. After unlocking the vehicle with the remote, you have 60 seconds to open a door or the rear lid. After 60 seconds, the vehicle automatically relocks and the alarm system reactivates. To unlock the rear lid only, press button (B) for at least one second.

Locking

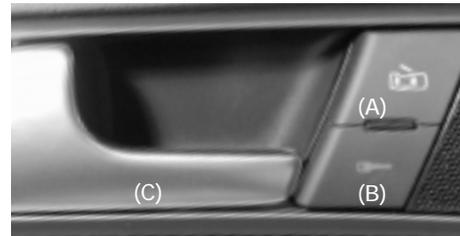
Press button (C) to completely lock the vehicle. All four turn signal lights will flash one time and the horn sounds once briefly when the car is locked.

PANIC button (D)

Push the red button (D) to engage the panic function. The alarm horn sounds and the turn signals flash. Push the button (D) again to turn off the panic function.

Resetting the remote control

The remote control may need to be reset if the vehicle does not unlock using a remote key. To reset if the vehicle is locked, open the driver's door with the mechanical key in the remote control. Press the unlock button on the remote control. Insert the key into the ignition, and turn the ignition on one-half turn, or without engaging the engine. Turn the ignition off, and release the reprogrammed key. This is explained in the owner's manual and can be performed by the customer. It should be demonstrated to the customer to avoid scheduling an unnecessary service visit.



Locking and unlocking from inside the vehicle

Press the power locking switch (door open symbol (A)) at the front door panels to unlock all the doors.

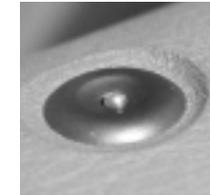
Press the power locking switch (key symbol (B)) on the front door panel, to lock all the doors.

Exiting a locked door

By pulling on the inside door release handle (C) two times quickly, a locked door will open from the inside.

Alarm activation

When button (C) (Locking) is pressed, the warning light on the window sill will first blink quickly for 30 seconds and will then blink slowly. This indicates the anti-theft alarm system is activated.



Emergency Locking

If the vehicle experiences a power failure, the front passenger door must be manually locked separately. To manually lock the front passenger door with the door open, locate the mechanical locking device on the door edge. Remove the plastic cap using the mechanical key in the remote control. Position the key horizontally in the opening, and press inward. Once the door is closed after this locking procedure, it will no longer be able to be opened from outside the vehicle, until power is restored. To open from inside the vehicle, pull on the inside door release handle twice.

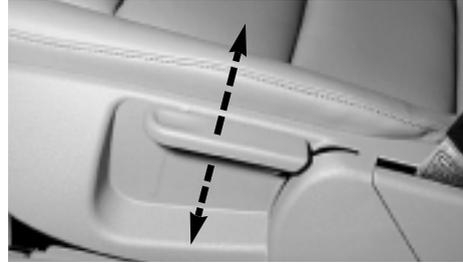
Seat Adjustments

Front seat adjustment controls are located on the door side of the lower seat cushion.

Rear seat folding controls are located on the rear seat back.

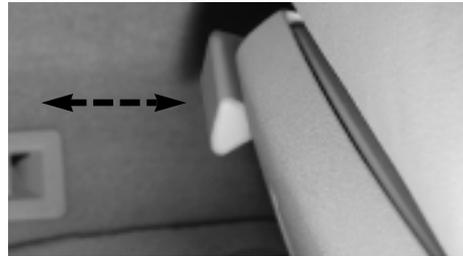
■ Focus on Perfect Delivery Topic

With the new owner in the driver's seat position, show the customer how to adjust the manual or power seat controls during the delivery process. Explain the memory retention capability of the remote control keys, which includes memory storage of seat positions.



Manual seat height adjustment

Pumping the lever up raises the seat. Pumping the level down lowers the seat.



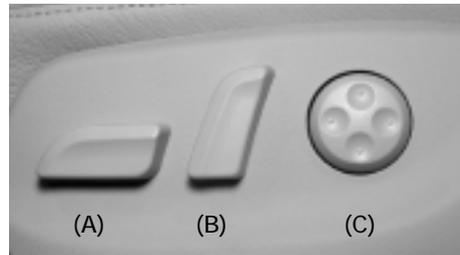
Manual seat adjustment forward-backward

Pull the handle, located underneath the front of the seat, up and slide the seat forward or backward. Release the handle and slide a little more to ensure seat is locked in position.



Manual seat back adjustment

Lean forward to take the weight off of the seat back. Turn the adjuster wheel forward or backward to change the angle of recline.

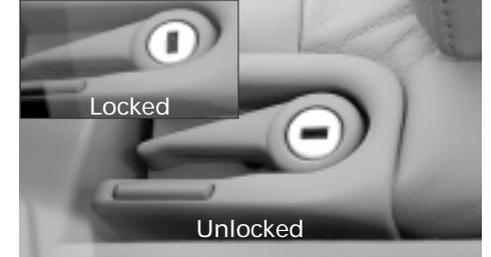


Power seat adjustment

Adjust the seat bottom forward, backward, front, rear, up, down and knee angle with the horizontal control (A). Move the seat back control forward or backward to increase or decrease the seat back angle (B).

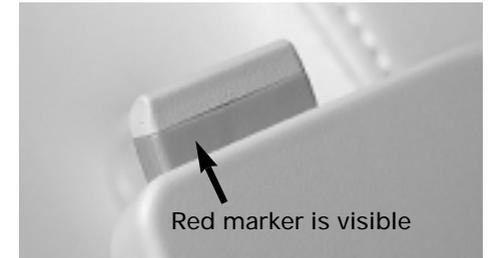
Lumbar support (power seats)

Press the front of the lumbar support (C) switch to increase curvature. Press the switch back to decrease it. Press the top to move the support higher. Press the bottom to move support lower.



Rear seat fold down locks

The ignition key locks the folding seat back in position when the lock cylinder slot faces to the front and rear of the vehicle, and unlocks when the cylinder slot faces the same direction as the release handle.



Engaged/disengaged rear seat back rest

When the red marking is visible, the rear seat back rest is not locked in place. The red marking will retract when the rear seat is engaged correctly.

Power seat memory/S4 Power seat cushion/Headrests

Position the head restraints according to the occupant's height. For maximum protection, the upper edge of the head restraints should be at least at eye level, or higher.

■ Focus on Perfect Delivery Topic

During delivery of the vehicle, adjust the driver's seat and mirrors to a comfortable position for the customer. Store settings into seat memory and the remote key.

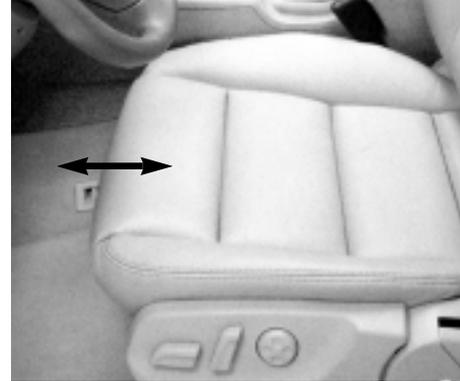


Setting the power seat memory

To store a seat position, press "Stop" button; button must stay depressed.

Adjust the seat. Press the "Memo" button and at the same time press one of 3 memory buttons for at least one second. To recall that seat position, press the specific memory button that was set. With driver's door open, depress and release the memory button. If the driver's door is closed longer than 30 seconds, the memory button must be depressed and held.

All remotes and keys should be inspected for fit and function, including storing memory of seat and mirrors prior to delivery.



Seat Cushion (S4 models equipped with powered Recaro sport seats only).

The Recaro front sport seat cushions can be adjusted for optimal support. To extend the seat cushion, reach under the front edge of the cushion, and pull up and hold the cushion. Then, slide the cushion forward to the desired position. To shorten the seat cushion, reach under the front edge of the cushion, and pull up and hold the cushion extension. Then, slide it backward to the desired position.



Raising the head restraint

Grasp both sides of the head restraint. Lift the head restraint to the height desired.



Raising or lowering the head restraints

To raise or lower the driver side or passenger side head rests, locate and press the release button, which is facing toward the doors, and push the headrest down. To lower the center headrest, locate and press the release button, which is part of the trim ring of the metal support, and push the headrest down.



Adjusting the angle of the head restraint

The head restraint can be angled slightly forward or backward without pushing the locking release button.

Outside mirrors/Wheel bolt cover removal tool

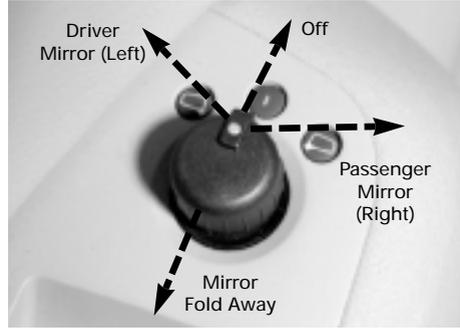
Adjusting the outside mirrors

The knob on the driver's door adjusts the driver side and passenger side mirrors.

To adjust the mirror angle, tilt the knob in any direction to move the mirror surface.

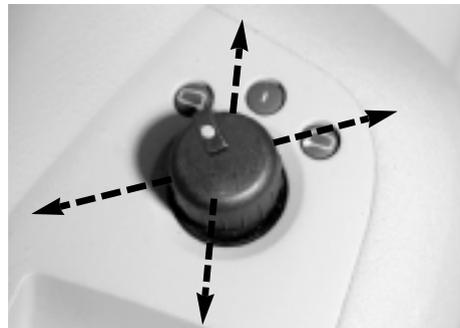
■ Focus on Perfect Delivery Topic

It is important to point out during delivery that the tilt function of the mirror will only operate if the mirror switch is on the right hand mirror position.



Driver's door mirror adjustment knob

Turn the adjusting knob left for the driver's side mirror. Turn the adjusting knob right for the passenger side mirror. Center the dot on the knob with the dash on the armrest to turn adjusting off.



Mirror adjustment tilt

After selecting left or right mirror, tilt the knob in any direction to angle the mirror surface. Center the knob after adjustment is completed.



Fold away feature (on some models)



Rotate the knob so that the dot on the knob points toward the rear to fold the mirrors toward the doors.

This feature is useful for stadium parking, car washes, etc.

Heated mirrors (on some models)

When the ignition is on, the mirrors are automatically heated if the outside temperature is below 59°F (15°C). When the outside temperature reaches 77°F (25°C), heating automatically switches off.

Automatic mirror adjustment (only on cars with seat memory)

When the control knob is turned to the right, and stays there, the passenger's mirror will tilt slightly downward whenever the car is shifted into reverse, so as to see the curb.

The passenger's mirror returns to its initial position when you shift out of reverse or when the control knob is switched to off, or to the left side.

Mirror memory retention (on models with seat memory)

The mirror's position is also stored in memory when a seat position is stored in memory.

Self-dimming day/night inside mirror function (some models only)

When the ignition is on, the interior mirror will automatically darken, depending on the amount of light shining into the car from the rear (headlights, etc.). When you move the gear shift selector lever into reverse, or when you switch the interior lights on, the mirror will lighten.

Wheel bolt cover removal tool



The wheel bolt cover removal tool is located in the tool kit. It should be pointed out to the

customer at the time of delivery, otherwise, a customer may be confused as to why the supplied wheel bolt wrench does not fit the wheel bolts. (Not required for optional 19" wheels).

Sunroof/Ambient light panel/ Rearview mirror dimming

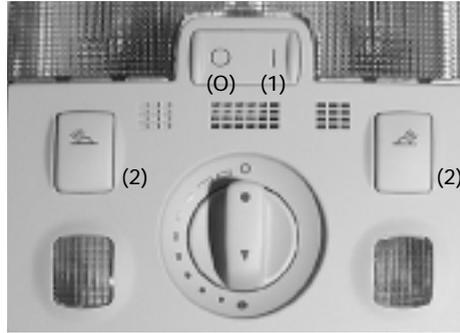
The sunroof (on models so equipped) has a comfort zone setting that helps eliminate wind noise factors that occur in some speed and weather conditions.

The ambient light panel controls interior lighting.

When automatic rearview mirror dimming is activated, the inside mirror will darken automatically.

■ Focus on Perfect Delivery Topic

In order to reduce wind noise complaints, demonstrate the use and function of the comfort control position for the sunroof during delivery. This will increase customer comfort and satisfaction.



Ambient light panel

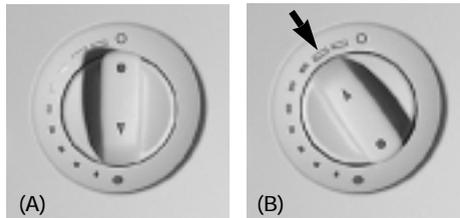
If the switch is in position (0), the interior lights are off. If the switch is in position (1), the lights are on continuously.

If the switch is in the center position, the interior lights illuminate when:

- the doors are unlocked;
- one of the doors are opened;
- the key is removed from the ignition.

The lights always turn off when the ignition is turned on or the vehicle is locked.

To turn the front reading lights on or off, press the side switches (2).

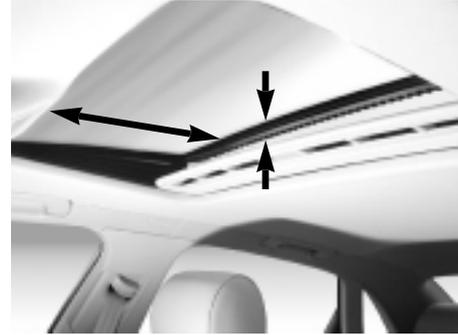


Power sunroof control switch (A)

When the ignition is on, you can open or close the sunroof by turning the rotary control switch (A). Tilt roof open or close by pressing or pulling the control.

Sunroof comfort control setting (B)

To avoid wind noise at certain speeds, set the control switch to the indicated position (comfort position).

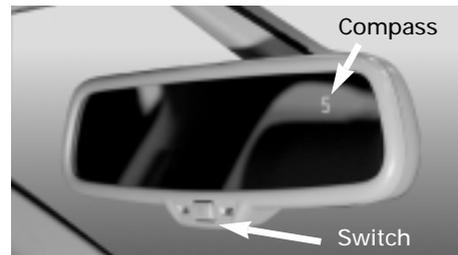


Opening and closing the sunroof

The sunroof control switch allows opening the panel fully, or at certain speeds, to an opening to reduce wind noise.

Raising the sunroof

Briefly push or pull the switch to tilt the sunroof up or down when the ignition is on. If you push and hold or pull and hold the switch, you can adjust the sunroof manually.



Automatically dimming inside mirror

The automatic dimming function is activated every time the ignition is turned on. The green indicator light near the switch is lit to indicate that auto dimming is active. To activate or deactivate auto dimming, briefly press the inside rearview mirror switch. When dimming is activated, the inside mirror will darken automatically to the amount of light striking the mirror.

Even when the mirror is in dimming mode, the mirror surface will turn bright when either the interior light is switched on, or when reverse gear is engaged. If the automatic dimming mode of the inside rearview mirror is deactivated, the automatic dimming of the outside mirrors is deactivated, as well.

Activating the compass

Press and hold the switch at least 3 seconds until the red digits appear in the upper right area on the mirror surface.

Switching the digital compass off

Press and hold the switch at least 3 seconds until the red digits disappear from the mirror surface.

Calibrating the compass

If the vehicle's compass headings become inaccurate or displays "C", you may need to calibrate the compass:

- Drive the vehicle to a suitable location away from traffic (for example, an empty parking lot).
- Turn the ignition on.
- Press and hold the switch for at least nine seconds until a "C" appears in the compass display.
- Drive the vehicle in a circle at about 5 mph (10km/h) until a direction of travel appears in the compass display, usually after 2-3 circles. The calibration process is now complete.

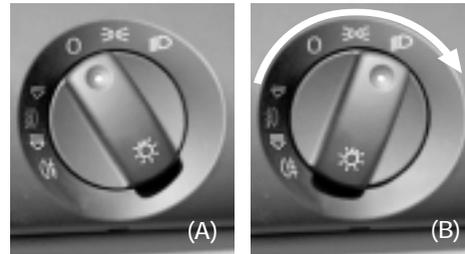
The compass may need to be calibrated in exceptional circumstances, for example when the vehicle battery has been reconnected after having been disconnected for an extended time, or a new sound system or sound system components have been installed.

Exterior lights

Headlights, side marker lights, and front and rear fog light functions are controlled by turning, or turning and pulling out, the light switch.

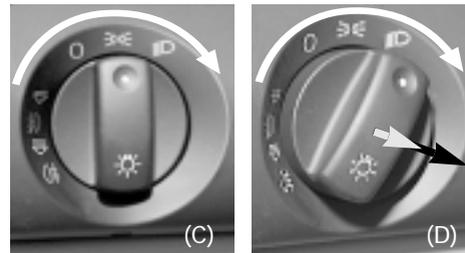
■ Focus on Perfect Delivery Topic

Coming home/leaving home (premium package only) is a new Audi feature. It should be explained in detail to new owners to avoid misunderstandings after delivery.



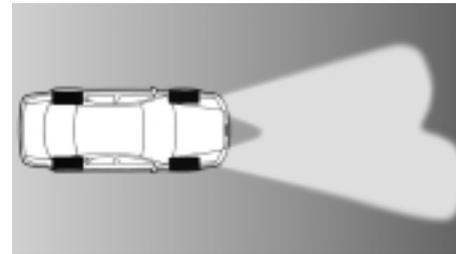
Light switch functions-all off (A)
Align the dot on the switch with "0" to turn all the lights off.

Light switch functions-all on (B)
Turn the switch so that the dot aligns with to turn the headlights and all other lights on. The headlights work only with the ignition on.



Light switch functions-all on except headlights (C)
Turn the switch so that the dot aligns with to turn all lights on, except headlights (side light position).

Light switch functions-foglights (D)
With the ignition on, the foglights can be switched on in combination with the low beam headlights.
Front fog lights: Turn the switch to the headlight position and pull it out toward you to the first stop.
Front and rear fog lights: Turn the switch to the headlight position and pull it out toward you to the second stop.



Xenon headlights (on some models)
Xenon headlights are automatically adjusted to the load and angle of the vehicle to prevent glare into oncoming traffic. Xenon headlights create a distinctive light pattern at the outermost edges, which may be misinterpreted as a headlight alignment problem; this is normal.



Coming home/leaving home (premium lighting package only)
Exterior lights may be switched on to illuminate a vehicle parked in the dark. To activate the coming home/leaving home function:
-briefly press the control switch at the side of the light switch so it stands out from the panel;
-turn the knob to the indicated position 1;
-push the knob back in to secure the activated setting.

To deactivate the coming home/leaving home function:
-briefly press the control switch so it stands out from the panel;
-turn the knob to the indicated position 0;
-push the knob back in to secure the deactivated setting.

Coming Home

In darkness, the activated system will turn on the front fog lights, side markers, rear parking lights and rear license plate light as soon as the driver's door is opened from the inside. As soon as one of the doors or the rear lid remains open, the set of external lights will keep burning for about two minutes maximum. To provide light for departure, the set of vehicle lights will keep burning for about another 30 seconds after all doors and the rear lid have been closed.

Leaving Home

As soon as the vehicle is unlocked using the remote key, the set of vehicle lights are switched on. The external lights are switched off as soon as the driver's door is opened from the outside. Even if the system has been readjusted to keep the lights burning for an extended time, the external lights will be turned off if the driver's door is not opened within 60 seconds. If the lights are switched off before the driver reaches the driver's door, press the remote key once more to turn them on again.

Power windows/Tilt sensors/
Digital clock settings/

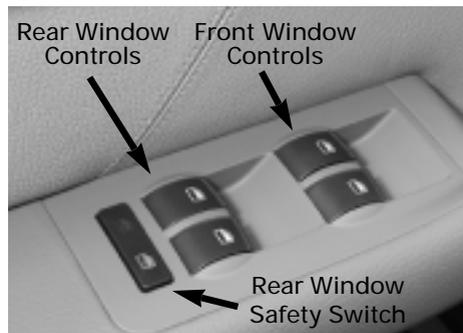
Adjusting the power windows

A full set of switches for the power windows are located on the driver's door. The passenger front door and rear doors have their own switches.

Pushing down on a switch lowers the window. Pulling up on a switch raises the window.

■ Focus on Perfect Delivery Topic

There are numerous circumstances when the vehicle's tilt sensor alarm could be inadvertently set off and inconvenience the new owner; transporting the vehicle on a ferry, parking garages, etc. Owners should be shown the location and operation of the tilt sensor control switch so they can prevent accidental triggering of the tilt sensor alarm.



The window switches have two positions

Open: Press down 'part way' to the first position and hold it to open the window part way. Press down briefly 'through' to the second position and the window opens continuously all the way.

Close: Pull the switch to the first position and hold it to open the window part way. Pull the switch quickly to the second position to close the window all the way.

Rear window safety switch



A safety switch on the driver's door deactivates the rear windows. The safety switch lights up when power to the windows

in the rear doors is off (button NOT depressed).

Closing and opening windows with the ignition key

By turning and holding the key in the driver's door in the locking position, all the open windows will close. By turning and holding the key in the driver's door in the unlocking position, all the closed windows will open.



Tilt sensors

The tilt sensors trigger an alarm if they detect vehicle movement after the vehicle is locked with the remote key. The tilt sensor is the top switch located in the rear of the driver's door well. Pull the switch to turn off the tilt sensors if the vehicle is going to be transported, or when changing a tire with the vehicle locked. When the sensor is turned off, the switch will illuminate. When the vehicle is locked from the outside with the remote key, the indicator light in the driver's door will blink rapidly for about three seconds, after that, the blinking will slow down.

To turn the sensor back on, press the lower switch of the tilt sensor switch set. The switch illumination will turn off, indicating the tilt sensors have been reset.



Digital clock settings

Press the mode and the hour display will blink. Press the "+" button to advance the hour forward. Press the "-" button to turn the hour back. Press the "+" button to turn the minutes forward. Press the "-" button to turn the minutes back. To set the date, press the mode button until the date display starts to blink. Press the "+" or "-" to set the date. To set the month, press the mode button again until the date display starts to blink. Press the "+" or "-" button to go forward or back.

To set the year, press the mode button until the year starts to blink. Press the "+" or "-" to set the year. When the display stops blinking, the clock and date display have been set.

Switching off the date display

Press the "MODE" button repeatedly until the complete display starts to blink. Press the "-" button and the date display will switch off.

Switching on the date display

Press the "MODE" button repeatedly until the complete date display starts to blink. Press the "+" button; the date display will reappear.

Climate control

The air temperature, air flow and air distribution are automatically regulated, and compensate for changes in the outside temperature and the intensity of the sunlight entering the vehicle.

■ Focus on Perfect Delivery Topic

Set the climate control temperature and press AUTO during the delivery process. Set the climate controls appropriate to weather conditions (windshield defroster, etc.) before the new owner leaves the dealership.



Climate control system

The climate control system is fully automatic and is designed to maintain a comfortable and uniform climate inside the vehicle, when the AUTO button is pressed.

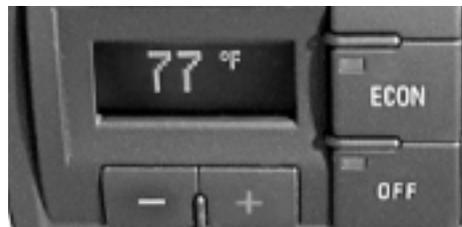
The standard setting for year-round comfort should be 75°F and the automatic mode can be switched on with the AUTO switch.

The temperature for the driver and front passenger can be altered individually. Interior temperature can be set between

64°F and 86°F. If a setting outside this range is selected, "LO" or "HI" will appear in the display.

By pressing the minus or plus buttons in the center of the control unit, you can increase or decrease the fan speed, from its normal, automatic setting.

If you want to set the climate control back to its automatic mode, press the AUTO button, and the individual settings for fan speed and air outlet distribution will be reset and automatically regulated again.



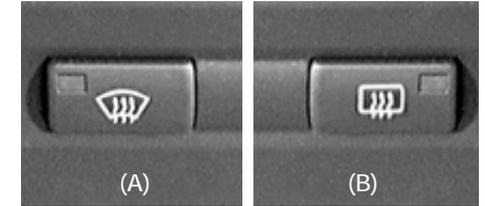
Individual temperature settings

For individual driver side and passenger side temperature settings, press the plus or minus switches until the desired temperature appears in the LED display on the side where the temperature change is desired.



Changing the air outlet distribution

Air distribution can be manually changed. The upward arrow switch redirects air flow toward the windows. The downward arrow switch redirects air flow to the footwell. The center switch redistributes air flow to the center console and to the side windows.



Defrost (A)

In this mode, the windshield and side windows will be defrosted/defogged.

Rear window defogger (B)

The rear window defogger works only with the ignition on. When outside temperatures are above 32°F, the rear window defogger automatically deactivates after 10 minutes.



Manual air recirculation

In the air recirculation mode the air in the interior is recirculated; the outside air supply is blocked. This helps to prevent pollutant-containing outside air from entering the interior.

Symphony II Sound System*/ Satellite radio**

Full AM/FM, Cassette Tape, and CD Player functions are featured in the Symphony II Sound System.

■ Focus on Perfect Delivery Topic

XM/Sirius requires the installation of the correct receiver to match the customer's reception choice. The vehicle should be inspected 24 hours prior to delivery to ensure the correct receiver is installed.



A separate radio manual with complete operating instructions for the Symphony II Sound System is provided as a supplement to the Owner's Manual. Basic operating features for the Sound System, Radio, and CD Player and CD Changer components are as follows: Normally the Symphony II Sound System is switched on and off automatically when the ignition is switched on or off, or by pushing the rotary button (1), you can turn on or off the system without the ignition on. The Volume can be adjusted by turning the rotary button (1). To set the Bass, Treble, Balance and Fader controls press the tone button (13). The display will advance to the next menu item each time the tone button is pressed. Use the rotary button (14) to change the settings. The settings you make will only apply to the operating mode in which the sound system is being used, which means you can set different settings for AM, FM, and CD Player. The display (8) indicates functions for Radio, CD or Satellite Radio features.

Radio controls
Tap the FM or AM Controls (3) and (2) to change radio band frequencies. With either selection all radio features will apply to the selected band. A total of 12 FM Stations and 12 AM Stations can be stored with the six station preset buttons— (22) to (27). To store a station, hold one of the preset buttons until the radio goes mute. To switch between stations 1 through 6 and 7 through 12 tap the AM or FM button briefly. By turning the rotary button (14) counterclockwise or clockwise you can tune stations manually. Tap the button (10) to begin automatic SEEK in the direction of increasing frequency, and button (11) to begin automatic SEEK in decreasing frequency. The radio will scan automatically to the next radio station when you tap the SCAN button (16), play for eight seconds and then continue to the next radio station, play for eight seconds, and so on. To stop the scan, tap the SCAN button again.

Cassette player controls
The sound system must be switched on.

To play a cassette, insert it into the cassette slot (18). If a cassette is already present in the cassette slot, you can switch from radio to tape mode by pressing the TAPE button (20). Press the EJECT Button (19) to eject a cassette. To change to a different track, tap button (22).

CD player controls

The system must be on. To select the CD mode, tap the CD button (5). To load a CD, tap the load button (9), then insert the CD into the CD slot (7). You can load up to six CDs in the internal CD changer. If an external CD changer is installed, it can hold six more CDs. To switch between the internal and external CD changers, tap the CD button (5). When a CD is playing, the number of the track will appear in the LED display. You can select a different track by pressing button (25) (next track) or (24) (previous track). You can select a different CD by pressing button (23) (next CD) or (22) (previous CD). To eject a CD, press the EJECT button (6).

(28) Satellite Radio Vehicle Activation SIRIUS Radio Free Activation and 3 trial months free service: Call SIRIUS toll-free at 1-888-539-SIRIUS and use discount code Audi_Offer. XM Satellite Radio Free Activation and 3 trial months of basic service. Call XM Listener Care toll-free at 1-800-852-9696 and use promotional code OEM001AUD. Activate your customers service before they leave your dealership. Be sure the correct receiver has been installed prior to new vehicle delivery.

*For A4 and A6 vehicles.

**Contiguous 48 states only.

Steering column controls

The cruise control lever is located to the left of the steering column.

The windshield wiper lever is located to the right of the steering column.

■ Focus on Perfect Delivery Topic

Demonstrate the operation of the windshield wiper and windshield washer control arm functions, particularly the setting of the four wiper interval speeds and one-sweep wiping.

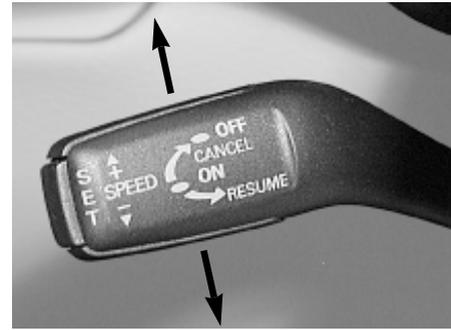
On cruise control functions, surveys have shown customers believe the control is malfunctioning when it doesn't return to the set speed consistently. Explain that once the vehicle speed is increased for longer than 5 minutes and more than 6 mph, the previously set speed is erased from the control memory.



Setting the cruise control speed

Pull the lever forward (to you) to turn the cruise control on. When the desired speed is obtained, push the "Set" button on the end of the lever. To increase the vehicle speed, depress the accelerator pedal; release the accelerator pedal, and the vehicle will slow down to the speed previously stored.

If the vehicle speed is increased more than 6 mph, and for more than 5 minutes, the cruise control will have to be set again.



Changing the cruise control speed

Reduce the set speed by pressing down on the lever. A brief downward push reduces speed by about one mile per hour. Holding the lever downward longer reduces speed. When you release the lever, the new vehicle speed will be set and maintained.

Increase the set speed by pressing up on the lever without pushing the accelerator pedal. Briefly pressing the lever up will increase speed by about 1 mph. Holding the lever upward longer continuously increases speed. When you release the lever, the new vehicle speed will be set and maintained.

The cruise control can be used for speeds higher than 25 mph.



Windshield washer control lever

For one-sweep wiping, tap the lever down briefly. For intermittent wiping, move the lever up one position. Four wiping interval settings are available; move the switch in the middle of the lever down for longer intervals and up for shorter.

The washer function is activated by pulling the wiper lever forward. After releasing the lever, the washers are deactivated.



A6

Features and controls

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Refer to the Owner's Manual for detailed instructions on operation of these features and controls.

Remote control key/Power locks

The remote control key locks or unlocks all doors, the rear lid and fuel filler flap simultaneously.

The anti-theft alarm system switches on or off as the vehicle is locked or unlocked.

■ Focus on Perfect Delivery Topic

The vehicle comes with two remote keys, a valet key, and an emergency key. All remotes and keys should be inspected for fit and function, including storing memory of seat and mirrors prior to delivery.



Unlocking

Unlock the driver's door only by pressing button (A) one time. All four turn signal lights will flash twice when the car is unlocked. To unlock all doors and the rear lid, press button (A), quickly, twice.

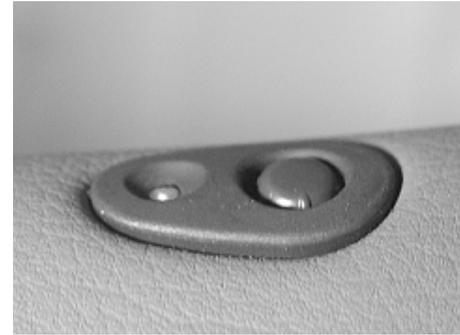
After unlocking the vehicle, you have 60 seconds to open a door or the rear lid. After 60 seconds, the vehicle automatically relocks and the alarm system reactivates. To unlock the rear lid only, press button (B) for at least one second.

Locking

Press button (C) to lock the vehicle. All four turn signal lights will flash one time and the horn sounds once briefly when the car is locked.

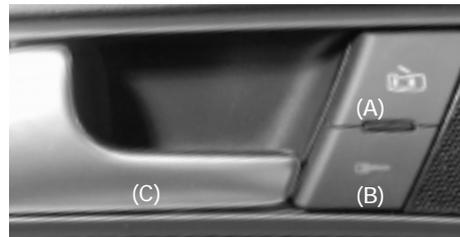
PANIC button (D)

Push the red button (D) to engage the panic function. The horn sounds and the turn signals flash. Push the button (D) again to turn off the panic function.



Alarm activation

When button (C) (Locking) is pressed, the warning light on the window sill will first blink quickly for 30 seconds and will then blink slowly. This indicates the anti-theft alarm system is activated.



Locking and unlocking from inside the vehicle

Press the power locking switch (door open symbol (A)) at the front door panels to unlock all the doors.

Press the power locking switch (key symbol (B)) on the front door panel, to lock all the doors.

Exiting a locked door

By pulling on the inside door release handle (C) two times quickly, a locked door will open from the inside.

Resetting the remote control

The remote control may need to be reset if the vehicle does not unlock using a remote key. If the vehicle is locked, open the driver's door with the mechanical key in the remote control. Press the unlock button on the remote control.

This is explained in the owner's manual and can be performed by the customer. It should be demonstrated to the customer to avoid scheduling an unnecessary service visit.

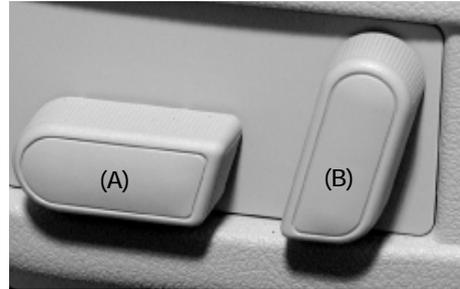
Seat adjustments

Front door adjustment controls are located on the door side of the lower seat cushion.

Rear seat folding controls are located on the rear seat back.

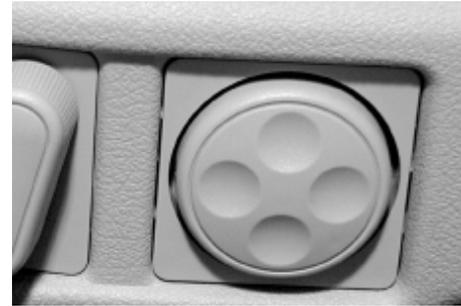
■ Focus on Perfect Delivery Topic

Show the customer how to adjust the power seat controls during delivery with the new owner in the driver's seat position. Explain the memory retention capability of the remote control keys, which includes memory storage of seat positions.



Power seat adjustment

Adjust the seat bottom forward, backward, up, down and knee angle with the horizontal control (A). Move the seat back control forward or backward to increase or decrease the seat back angle (B).



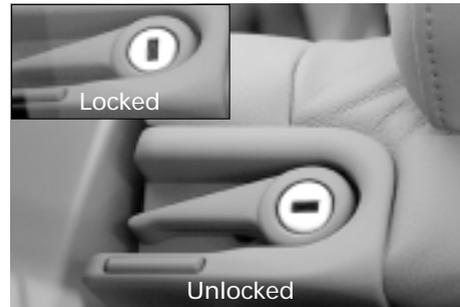
Lumbar support

Press the front of the lumbar support switch to increase curvature. Press the switch back to decrease it. Press the top to move the support higher. Press the bottom to move support lower.



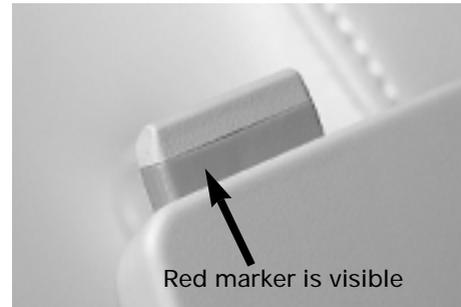
Driver seat memory (on some models)

To store a seat position, press "Stop" button; button must stay depressed. Adjust the seat. Press the "M" button and at the same time press one of 3 memory buttons for at least one second. To recall that seat position, press the specific memory button that was set. With driver's door open, depress and release the memory button. If the driver's door is closed longer than 30 seconds, the memory button must be depressed and held. All remotes and keys should be inspected for fit and function, including storing memory of seat and mirrors prior to delivery.



Rear seat fold down locks

The ignition key locks the folding in position when the lock cylinder slot faces to the front and rear of the vehicle, and unlocks when the cylinder slot faces the same direction as the release handle.



Engaged/disengaged rear seat back rest

When the red marking is visible, the rear seat back rest is not locked in place. The red marking will retract when the rear seat is engaged correctly.

Headrest

Position the head restraints according to the occupant's height. For maximum protection, the upper edge of the head restraints should be at least at eye level, or higher.

■ Focus on Perfect Delivery Topic

As part of the vehicle delivery, along with seat, interior and outside mirror adjustments, position the head restraints to the height of the customer.

Set the clock 24 hours before the vehicle delivery. Demonstrate to the new owner how to switch the display on and off, and how to reset the date and time.



Raising the head restraint

Grasp both sides of the head restraint. Lift the head restraint to the height desired.



Raising or lowering the head restraints

To raise or lower the driver side or passenger side head rests, locate and press the release button, which is facing toward the doors, and push the headrest down. To lower the center headrest, locate and press the release button, which is part of the trim ring of the metal support, and push the headrest down.



Adjusting the angle of the head restraint

The head restraint can be angled slightly forward or backward without pushing the locking release button.



Digital clock settings

To set the hour, pull the knob out until the hour display flashes. Turn the knob clockwise or counterclockwise until the desired hour is reached.

To set the minutes, pull the knob out as often as is needed until the minutes display flashes. Set the minutes by rotating the knob until the desired minutes display appears.

To set the date, pull the knob out as often as is needed until the day, month or year display flashes. The day, date or year setting that is flashing can be reset by turning the knob clockwise or counterclockwise.

The clock has been reset when the display stops flashing after operating the setting knob.

When the ignition is off, the clock/date display can be illuminated by pressing the setting button.

Outside mirrors

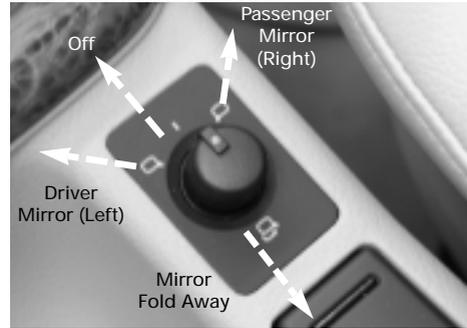
Adjusting the outside mirrors

The knob on the floor console adjusts the driver side and passenger side mirrors.

To adjust the mirror angle, tilt the knob in any direction to move the mirror surface.

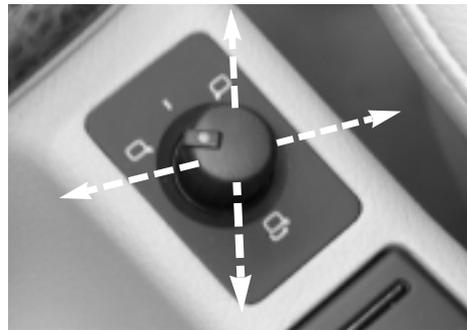
■ Focus on Perfect Delivery Topic

It is important to point out during delivery that the tilt function of the mirror will only operate if the mirror switch is on the correct mirror position.



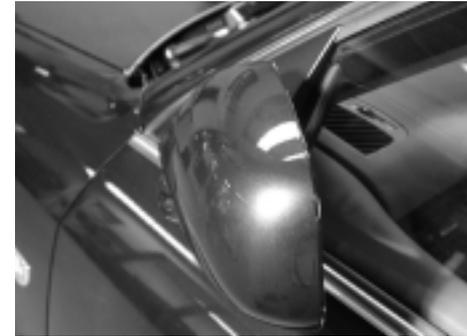
Driver's door mirror adjustment knob

Turn the adjusting knob left for the driver's side mirror. Turn the adjusting knob right for the passenger side mirror. Center the dot on the knob with the dash on the armrest to turn adjusting off.

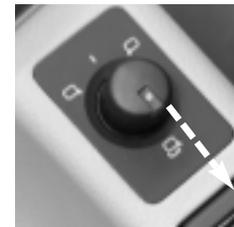


Mirror adjustment tilt

After selecting left or right mirror, tilt the knob in any direction to angle the mirror surface. Center the knob after adjustment is completed.



Fold away feature (on some models)



Rotate the knob so that the dot on the knob points toward the rear to fold the mirrors toward the doors. This feature is useful for stadium

parking, car washes, etc.

Heated mirrors (on some models)

When the ignition is on, the mirrors are automatically heated if the outside temperature is below 59° F (15°C). When the outside temperature reaches 77°F (25°C), heating automatically switches off.

Automatic mirror adjustment (only on cars with seat memory)

When the control knob is turned to the right, and stays there, the passenger's mirror will tilt slightly downward whenever the car is shifted into reverse, so as to see the curb.

The passenger's mirror returns to its initial position when you shift out of reverse or when the control knob is switched to off, or to the left side.

Mirror memory retention (on models with seat memory)

The mirror's position is also stored in memory when a seat position is stored in memory.

Self-dimming day/night inside mirror function (some models only)

When the ignition is on, the interior mirror will automatically darken, depending on the amount of light shining into the car from the rear (headlights, etc.). When you move the gear shift selector lever into reverse, or when you switch the interior lights on, the mirror will lighten.

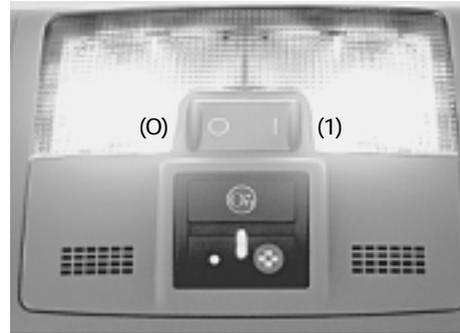
Sunroof/Ambient light panel

The sunroof (on models so equipped) has a comfort zone setting that helps eliminate wind noise factors that occur in some speed and weather conditions.

The ambient light panel controls interior lighting.

■ Focus on Perfect Delivery Topic

In order to reduce wind noise complaints, demonstrate the use and function of the comfort control position for the sunroof during delivery. This will increase customer comfort and satisfaction.



Ambient light panel

If the switch is in position (0), the interior lights are off. If the switch is in position (1), the lights are on continuously.

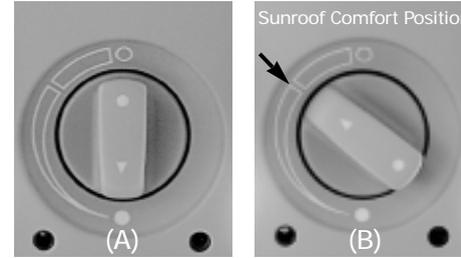
If the switch is in the center position, the interior lights illuminate when:

- the doors are unlocked;
- one of the doors are opened;
- the key is removed from the ignition.

The lights always turn off when the ignition is turned on or the vehicle is locked.

Front reading lights

Press the side switches to turn on and off the reading lights.

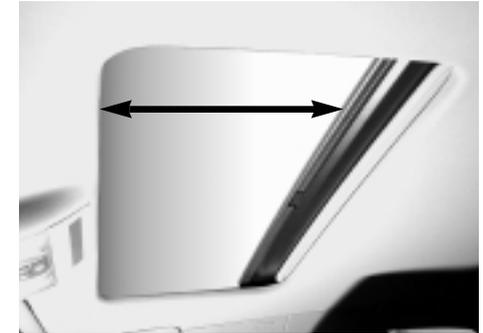


Power sunroof control switch (A)

When the ignition is on, you can open or close the sunroof by turning the rotary control switch. Tilt roof open or close by pressing or pulling the control.

Sunroof comfort control setting (B)

To avoid wind noise at certain speeds, set the control switch to the indicated position (comfort position).



Opening and closing the sunroof

The sunroof control switch allows the panel to be opened fully, or, at certain speeds, to an opening to reduce wind noise.



Raising the sunroof

Briefly push or pull the switch to tilt the sunroof up or down when the ignition is on. If you push and hold or pull and hold the switch, you can adjust the sunroof manually.

Exterior lights/Wheel bolt cover removal tool

Headlights, side marker lights, and front and rear fog light functions are controlled by turning, or turning and pulling out, the light switch.

■ **Focus on Perfect Delivery Topic**

Xenon headlights may be new in an owner's experience. The distinct xenon beam has a unique beam footprint. Some new owners may interpret the light pattern as an alignment problem. During the explanation of the light switches, explain to new owners about the distinct xenon beam pattern.



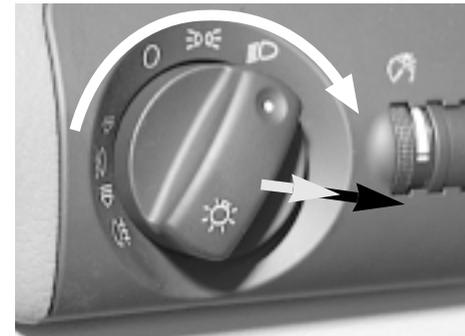
Light switch functions-all off
Align the dot on the switch with "0" to turn all the lights off.



Light switch functions-all on except headlights
Turn the switch so that the dot aligns with the side light symbol to turn all lights on, except headlights (side light position).



Light switch functions-all on
Turn the switch so that the dot aligns with the headlight symbol to turn the headlights and all other lights on. The headlights work only with the ignition on.



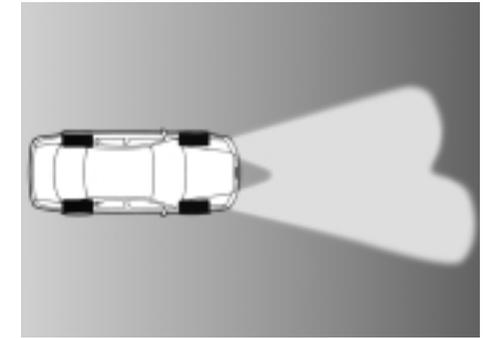
Light switch functions-foglights
With the ignition on, the foglights can be switched on in combination with the low beam headlights.

Front fog lights

Turn the switch to the headlight position and pull it out toward you to the first stop.

Front and rear fog lights

Turn the switch to the headlight position and pull it out toward you to the second stop.



Xenon headlights (on some models)
Xenon headlights are automatically adjusted to the load and angle of the vehicle to prevent glare into oncoming traffic. Xenon headlights create a distinctive light pattern at the outermost edges, which may be misinterpreted as a headlight alignment problem; this is normal.

Wheel bolt cover removal tool



The wheel bolt cover removal tool is located in the tool kit. It should be pointed out to the customer at the time of delivery, otherwise, a customer may be confused as to why the supplied wheel bolt wrench does not fit the wheel bolts. (Not required for optional 19" wheels).

Power windows/Remote rear lid release

Adjusting the power windows

A full set of switches for the power windows are located on the driver's door. The passenger front door and rear doors have their own switches.

Pushing down on a switch lowers the window. Pulling up on a switch raises the window.

■ Focus on Perfect Delivery Topic

Demonstrate how the remote rear lid release is deactivated when the rear lid is locked manually using the mechanical key in the remote control.



The driver's door panel switches have a one-touch feature

Press down or pull up briefly (one-touch feature) and the window opens or closes continuously all the way. To open or close the window part way, push or pull again while the window is still moving and the window will stop where it is. The one-touch feature only functions when the ignition is on. When the ignition is off, the windows can still be operated as long as the front doors are closed. When either door is opened, the power window operation will be deactivated. To open or close the windows with the ignition off, you have to push or pull the switch.

Closing and opening windows with the ignition key

By turning and holding the key in the driver's door in the locking position, all the open windows will close. By turning and holding the key in the driver's door in the unlocking position, all the closed windows will open.



Remote rear lid release

The rear trunk lid can be open from inside the vehicle using a switch located in the driver's door sill. To unlock the rear lid, press the  switch. The remote rear lid release is deactivated automatically if the rear lid is locked manually, using the key. This feature enables the driver to lock the luggage compartment, retain the key, and prevent unwanted access to the trunk.

Rear window safety switch

A safety switch on the driver's door deactivates the rear windows. The safety switch lights up when power to the windows in the rear doors is off (button NOT depressed).

Window pinch protection safety feature

All four windows have a safety feature that activates when the window is closing and meets any obstruction before full closure. The window will reverse direction and lower when it meets an obstacle.

Climate control

The air temperature, air flow and air distribution are automatically regulated, and compensate for changes in the outside temperature and the intensity of the sunlight entering the vehicle.

■ Focus on Perfect Delivery Topic

Set the climate control temperature and press AUTO during the delivery process. Set the climate controls appropriate to weather conditions (windshield defroster, etc.) before the new owner leaves the dealership.



Climate control system

The climate control system is fully automatic and is designed to maintain a comfortable and uniform climate inside the vehicle, when the AUTO button is pressed.

The standard setting for year-round comfort should be 75°F and the automatic mode can be switched on with the AUTO switch.

The temperature for the driver and front passenger can be altered individually. Interior temperature can be set between

64°F and 84°F. If a setting outside this range is selected, "LO" or "HI" will appear in the display.

By pressing the minus or plus buttons in the center of the control unit, you can increase or decrease the fan speed, from its normal, automatic setting. If you want to set the climate control back to its automatic mode, press the AUTO button, and the individual settings for fan speed and air outlet distribution will be reset and automatically regulated again.



Individual temperature settings

For individual driver side and passenger side temperature settings, press the plus or minus switches until the desired temperature appears in the LED display on the side where the temperature change is desired.



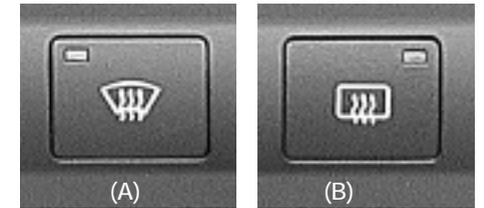
Changing the air outlet distribution

Air distribution can be manually changed. The upward arrow switch redirects air flow toward the windows. The downward arrow switch redirects air flow to the footwell. The center switch redistributes air flow to the center console and to the side windows.



Automatic air recirculation

Air quality sensors automatically detect the quality of outside air entering the interior. This feature is recommended to be on as much as possible. The maximum duration of automatic air recirculation is 12 minutes.



Defrost (A)

In this mode, the windshield and side windows will be defrosted/defogged.

Rear window defogger (B)

The rear window defogger works only with the ignition on. When outside temperatures are above 32°F, the rear window defogger automatically deactivates after 10 minutes.

Steering column controls

The cruise control lever is located to the left of the steering column.

The windshield wiper lever is located to the right of the steering column.

■ Focus on Perfect Delivery Topic

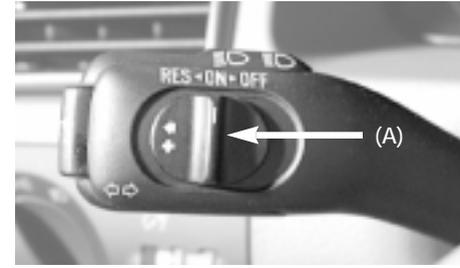
Demonstrate the operation of the windshield wiper and windshield washer control arm functions, particularly the setting of the four wiper interval speeds and one-sweep wiping.

On cruise control functions, surveys have shown customers believe the control is malfunctioning when it doesn't return to the set speed consistently. Explain that once the vehicle speed is increased for longer than 5 minutes and more than 6 mph, the previously set speed is erased from the control memory.



Setting the cruise control speed

Slide the switch to the ON position. When the desired speed is obtained, push the "Set" button on the end of the lever. To increase the vehicle speed, depress the accelerator pedal; release the accelerator pedal, and the vehicle will slow down to the speed previously stored. If the vehicle speed is increased more than 6 mph, for more than 5 minutes, the cruise control will have to be set again.



Changing the cruise control speed

Reduce the set speed by pressing the SET button on the end of the lever



briefly. Pressing and holding the button longer reduces speed. When you release the button, the speed of the

vehicle at that time is the new speed that is stored.

Increase the set speed by sliding switch (A) to the left, toward the RES (resume) briefly. If you slide and hold the switch in place, the speed increases steadily. When you release the switch, the speed of the vehicle at that time is the new speed that is stored.

Turn the cruise control off temporarily or completely

To turn the cruise control off temporarily, depress the brake pedal (or clutch pedal on some models). To turn the cruise off completely, slide switch (A) to the right (off). To restore the stored speed, slide switch (A) to RES. The cruise control can be used for speeds higher than 25 mph.



Windshield washer control lever

For one-sweep wiping, tap the lever down briefly. For intermittent wiping, move the lever up one position. Four wiping interval settings are available; move the switch in the middle of the lever down for longer intervals and up for shorter. The washer function is activated by pulling the wiper lever forward. After releasing the lever, the washers are deactivated.

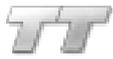


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Refer to the Owner's Manual for detailed instructions on operation of these features and controls.



Remote control key/Power locks

The remote control key locks or unlocks all doors, the rear lid and fuel filler flap simultaneously.

The anti-theft alarm system switches on or off as the vehicle is locked or unlocked.

■ Focus on Perfect Delivery Topic

The vehicle comes with two remote keys, a valet key, and an emergency key. All remotes and keys should be inspected for fit and function, including storing memory of seat and mirrors prior to delivery.



Unlocking

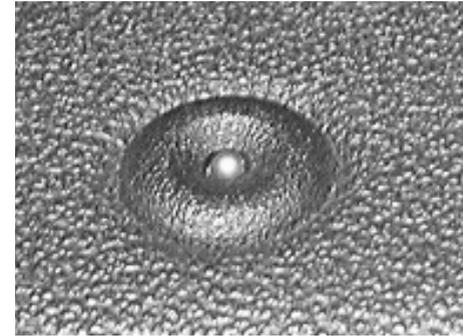
Unlock the driver's door only by pressing button (A) one time. All four turn signal lights will flash twice when the car is unlocked. To unlock all doors and the rear lid, press button (A), quickly, twice. After unlocking the vehicle, you have 60 seconds to open a door or the rear lid. After 60 seconds, the vehicle automatically relocks and the alarm system reactivates. To unlock the rear lid only, press button (B) for at least one second.

Locking

Press button (C) to lock the vehicle. All four turn signal lights will flash one time and the horn sounds once briefly when the car is locked.

PANIC button (D)

Push the red button (D) to engage the panic function. The horn sounds and the turn signals flash. Push the button (D) again to turn off the panic function.



Alarm activation

When button (C) (Locking) is pressed, the warning light on the window sill will first blink quickly for 30 seconds and will then blink slowly. This indicates the anti-theft alarm system is activated.



Locking and unlocking from inside the vehicle

Press the power unlocking switch (door open symbol) on the center console to unlock all the doors. Press the power locking switch (key symbol) on the center console to lock all the doors.

Resetting the remote control

The remote control may need to be reset if the vehicle does not unlock using a remote key. If the vehicle is locked, open the driver's door with the mechanical key in the remote control. Press the unlock button on the remote control.

This is explained in the owner's manual and can be performed by the customer. It should be demonstrated to the customer to avoid scheduling an unnecessary service visit.

Seat adjustments/Fuel door and trunk release

Front seat adjustment controls are located on the outsides of the lower seat cushion.

■ Focus on Perfect Delivery Topic

Demonstration of the TT seat adjustments to the new owner is especially important, as the speed and acceleration of the vehicle requires that the driver be correctly positioned to safely operate the controls.



Seat height adjustment

Adjust the height of the seat by lifting the adjustment lever (located at the outside of the seat), and use body weight to move the seat upward or downward. With the lever lifted, you have to raise yourself off of the seat slightly to move the seat upward.



Seat forward or backward handle

Pull the handle up (located at the front of the seat) and use body weight to move the seat forward or backward. Release the handle and slide a little more to ensure seat is locked in position.



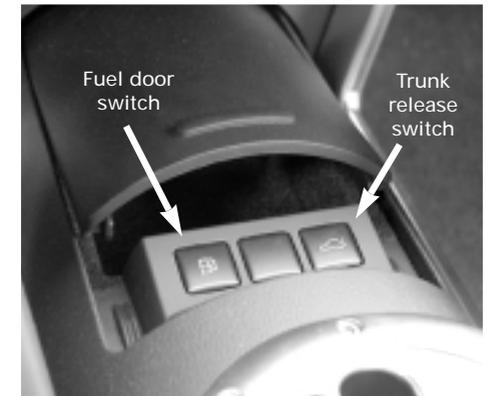
Backrest release lever

Pull the lever up on the outside of either the driver or passenger seat. Then fold the backrest forward for rear area access.



Seat recliner and seat release

Lean forward to take the weight off of the seat back. Turn the adjuster wheel forward or backward to change the angle of recline.



Fuel door release and trunk release

To access the fuel door and the trunk from inside the vehicle, lift and slide the console cover forward, and push the fuel door lid or trunk release switch.

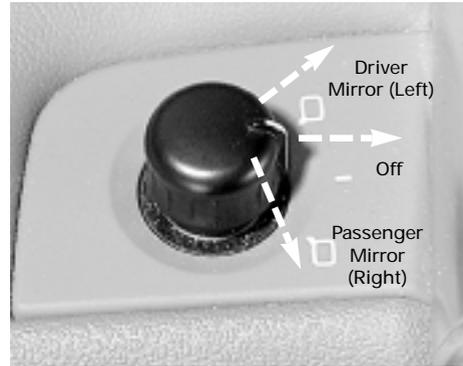
Outside mirrors/Digital clock with date display

Adjusting the outside mirrors

The mirror knob located on the driver's door adjusts the driver side and passenger side mirrors.

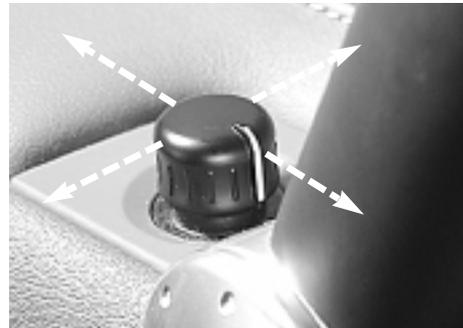
■ Focus on Perfect Delivery Topic

Set the time and date in advance of the new vehicle delivery. Demonstrate the use of the time and date adjustment knob to the new owner, including how to turn the date display off.



The mirror adjustment knob is on the driver's door panel

Turn the adjusting knob to the left for the driver's side mirror. Turn the adjusting knob to the right to adjust the mirror on the passenger door. Center the dot on the knob to turn the adjustment off.



To adjust the outside mirror angle
Tilt the knob in any direction to move the mirror surface.



Heated mirrors

When the ignition is on, the mirrors are automatically heated if the outside temperature is below 59°F (15°C). When the outside temperature reaches 77°F (25°C), the automatic heating feature switches off.



Digital clock with date display

Set the time and date using the control knob located next to the tachometer.

To set the hour, pull the knob until the display flashes. Turn the knob clockwise or counterclockwise until the desired hour is displayed.

To set the minutes, pull the knob out again as often as needed until the minutes display flashes. Turn the knob until the desired minutes are displayed.

To set the date, pull the knob out again as often as needed until the day, month or year display flashes. Set the flashing day, date or month by turning the knob clockwise or counterclockwise.

The clock will be set once the display stops flashing after the setting knob is released.

Turning the date display on or off

Pull out the knob as often as needed to make the date display flash. Turn the knob counterclockwise to deactivate the display, or clockwise to activate it. The setting will be accepted as soon as the display stops flashing after operating the knob.



Ambient light panel/Glove compartment/Tire mobility system

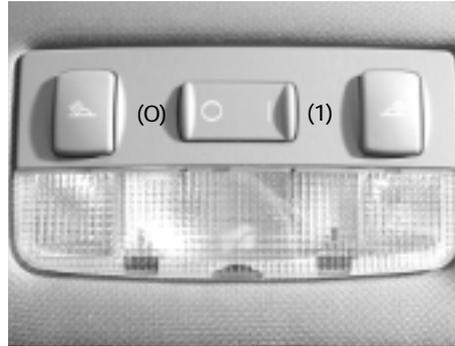
The ambient light panel controls interior lighting. The dome light and the front reading lights are located in the light panel above the windshield.

The glove compartment lock/unlock mechanism has contributed to Quality score survey percentages.

■ Focus on Perfect Delivery Topic

Review of dealer repair orders show that an unexpected number of TT owners have inadvertently broken the glove compartment latch. They have grasped the latch, and because the latch can be opened part way even when it is locked, tried to force the latch handle open. You should demonstrate how the latch can be partly opened by first locking the glove compartment, then carefully pulling the latch part way open. Show how the latch lock is in a horizontal position when the glove compartment is locked.

The tire mobility system is a new Audi feature for 3.2 L engine models. Tell customers about the pressurized sealant container, which has an expiration date, and should be replaced when necessary. Explain to customers that, with the 3.2 L engine option, the battery is located in the trunk.



Ambient light panel

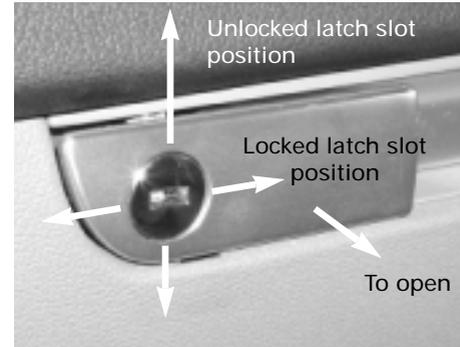
If the switch is in position (0), the interior lights are off. If the switch is in position (1), the lights are on and will remain on. If the switch is in the center position, the lights illuminate when:

- the doors are unlocked, or;
- one of the doors is opened;
- or the key is removed from the steering lock.

The interior lights turn off when the ignition is turned on or the vehicle is locked.

Front Reading Lights

Press either of the side switches to turn on and off the reading lights.



Glove compartment

To open, pull the handle in the direction of the arrow.

To close, press the glove compartment lid upward until the lock engages.

To lock the glove compartment latch, insert the ignition key and turn the key making the latch slot horizontal.

(Even when the glove compartment is locked, the handle can be pulled out part way. If the position of the latch slot shows the glove compartment door is locked, unnecessary force may be applied, damaging the handle.)

To unlock the glove compartment latch, insert the ignition key and turn the key making the latch slot vertical.



Tire Mobility System 3.2 L engine option only

3.2 L models include an emergency tire inflation system in the rear cargo area

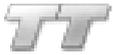
(no spare tire is included with the 3.2 L TT engine option due to the battery being located in the trunk).

The inflation system is comprised of a pump and sealant fluid in a compression tank. Emergency inflation of tires with punctures only (sidewall ruptures require towing assistance) is visually explained on the pump unit, and in detail in the Owner's Manual.

Note: The emergency sealant has an expiration date located on the container. It should be inspected periodically and replaced when expired.

Customers must be shown the trunk location of the vehicle battery, should emergency electrical service be required.





Exterior lights/Wheel bolt cover removal tool

Headlights, side marker lights, and front and rear fog light functions are controlled by turning, or turning and pulling out, the light switch.

The wheel bolt cover removal tool is located in the tool kit.

■ **Focus on Perfect Delivery Topic**

Review the switch positions at new vehicle delivery with the owner, to ensure they are familiar with the lighting options. Show how the switch must be pulled out and turned to to activate the fog lights.



Light switch functions-all off
Align the arrow on the switch with "0" to turn all the lights off.



Light switch functions-all on
Turn the dial so that the arrow aligns with  to turn the headlights and all other lights on. The headlights work only with the ignition on.



Light switch functions-all on except headlights
Turn the dial so that the arrow aligns with  to turn all lights on, except headlights (side light position).



Front fog lights
With the ignition on, the foglights can be switched on in combination with the low beam headlights.
Turn the switch to the headlight position and pull it toward you (out) to the stop to activate the fog lights.

Wheel bolt cover removal tool



The wheel bolt cover removal tool is located in the tool kit. It should be pointed out to the customer at the time of

delivery, otherwise, a customer may be confused as to why the supplied wheel bolt wrench does not fit the wheel bolts. (Not required for optional 19" wheels).

Power windows

Adjusting the power windows

The switches for the power windows are located on the driver's door. The passenger door has its own switch.

The switch positions match the door locations. Pushing forward on a switch lowers the window. Pulling up on a switch raises the window.

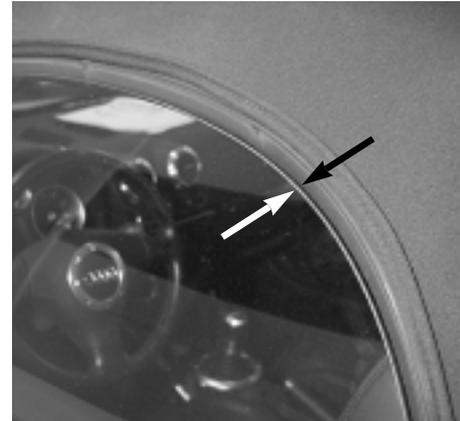
■ Focus on Perfect Delivery Topic

New Roadster owners should be shown how the window resets itself when the door is closed and the window is raised.



The driver's door panel switches have a one-touch feature

Press down or pull up briefly (one-touch feature) and the window opens or closes all the way. To open or close the window part way, push again while the window is still moving and the window will stop where it is. The one-touch feature only functions when the ignition is on. When the ignition is off, the windows can still be operated as long as the front doors are closed. When either door is opened, the power window operation will be deactivated.



When either door is opened, the window lowers slightly automatically (Roadster only.)

Closing and opening windows with the ignition key in the door lock

By holding the key in the driver's door in the locking position, all the open windows will close. By holding the key in the driver's door in the unlocking position, all the closed windows will open.



When the door is closed, the window resets itself. (Roadster only.)

Window pinch protection safety feature

All four windows have a safety feature that activates when the window is closing and meets any obstruction before full closure. The window will reverse direction and lower when it meets an obstacle.

Climate control

The air temperature, air flow and air distribution are automatically regulated, and compensate for changes in the outside temperature and the intensity of the sunlight entering the vehicle.

■ Focus on Perfect Delivery Topic

Set the climate control temperature and press AUTO during the delivery process. Set the climate controls appropriate to weather conditions (windshield defroster, etc.) before the new owner leaves the dealership.



Climate control system

The climate control is fully automatic and is designed to maintain a comfortable and uniform climate inside the vehicle, when the AUTO button is pressed. The recommended setting for year-round comfort is 75°F.

The switch at the left of the control unit is the On-Off switch for the system. Push the knob in to turn the system on; pull the knob out to turn the system off.

The left hand switch also regulates interior

temperature which can be set between 64°F to 84°F. If a setting outside this range is selected, "LO" or "HI" will appear in the display.

By turning the switch at the right of the control unit, you can increase or decrease the fan speed, which is normally automatically set when the system is in the AUTO mode.



Manual air recirculation

In the air recirculation mode the interior air is recirculated; the outside air supply is blocked. This helps to prevent pollutant-containing outside air from entering the interior.



Temperature settings

For interior temperature settings, turn rotary knob to the plus or minus settings until the desired temperature appears in the LED display.



Changing the air outlet distribution

Air distribution can be manually changed. The upward arrow switch redirects air flow toward the windows. The downward arrow switch redirects air flow to the footwell. The center switch redistributes air flow to the center console and to the side windows.



Defrost

In this mode, the windshield and side windows will be defrosted/defogged. The temperature setting is automatically controlled, with the air flow on maximum setting.

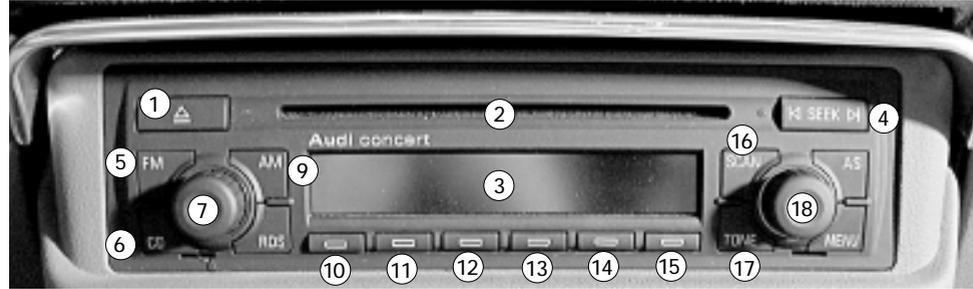


Concert II sound system

AM/FM, and CD player functions are featured in the Concert II sound system.

■ Focus on Perfect Delivery Topic

Demonstrate how to store 12 stations on the AM band and another 12 stations on the FM band.



A separate radio manual with complete operating instructions for the Concert II Sound System is provided as a supplement to the Owner's Manual. Basic operating features for the Sound System, Radio, and CD Player and CD Changer components are as follows:

Normally the Concert II Sound System is switched on and off automatically when the ignition is switched on or off, or by pushing the rotary button (7), you can turn on or off the system without the ignition on. The Volume can be adjusted by turning the rotary button (7).

To set the Bass, Treble, Balance and Fader control press the tone button (17). The display will advance to the next menu item each time the tone button is pressed. Use the rotary button (18) to change the settings. The settings you make will only apply to the operating mode in which the sound system is being used, which means you can set different settings for AM, FM, and CD Player. The display (3) indicates functions for Radio or CD features.

Radio controls

Tap the FM or AM Controls (5) and (9) to change radio band frequencies. With either selection all radio features will apply to the selected band. A total of 12 FM Stations and 12 AM Stations can be stored with the six station preset buttons— (10) to (15). To store a station, hold one of the preset buttons until the radio goes mute. To switch between stations 1 through 6 and 7 through 12 tap the AM or FM button briefly. By turning the rotary button (18) counterclockwise or clockwise you can tune stations manually.

Tap the left or right sides of the SEEK button (4) to search for stations in the desired direction. The radio will move on to the next receivable station.

The radio will scan automatically to the next radio station when you tap the SCAN button (16), play for eight seconds and then continue to the next radio station, play for eight seconds, and so on. To stop the scan, tap the SCAN button again.

CD player controls

The Concert II Sound System must be on. The CD player in the system loads single CDs automatically. Insert the CD into the CD slot (2). To select the CD mode tap the CD button (6). The LED display will indicate whether the sound system is in the CD player or the optional CD changer mode; CD indicates CD player, and CDC indicates CD changer.

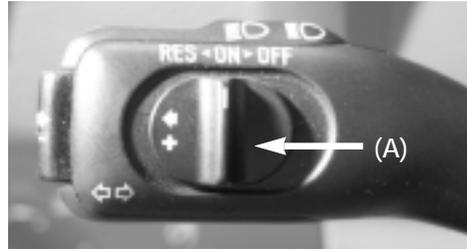
When a CD is playing, the number of the track will appear in the display. To select the next CD track, tap station button (13). Press station button (14) to activate fast reverse. Press station button (15) to activate fast forward. Use station button (10) to select the previous CD in the changer, and station button (11) to select the next CD in the changer. To eject the CD in the system press button (1).

Steering column controls/ Manual rear lid release

The cruise control lever is located to the left of the steering column.
The windshield wiper lever is located to the right of the steering column.

■ Focus on Perfect Delivery Topic

If the rear lid does not open when the release button is pressed, or when using the remote key, it can be opened manually. The manual emergency release loop is located in the tunnel under the cup holder.



Setting the cruise control speed
Slide the switch to the ON position. When the desired speed is obtained, push the "Set" button on the end of the lever. To increase the vehicle speed, depress the accelerator pedal; release the accelerator pedal, and the vehicle will slow down to the speed previously stored. If the vehicle speed is increased more than 6 mph, for more than 5 minutes, the cruise control will have to be set again.

Changing the cruise control speed
Reduce the set speed by pressing the SET button on the end of the lever briefly.



Pressing and holding the button longer reduces speed. When you release the button, the speed of the vehicle at that time

is the new speed that is stored. Increase the set speed by sliding switch (A) to the left, toward the RES (resume) briefly. If you slide and hold the switch in place, the speed increases steadily. When you release the switch, the speed of the vehicle at that time is the new speed that is stored.

Turn the cruise control off temporarily or completely

To turn the cruise control off temporarily, depress the brake pedal (or clutch pedal on some models). To turn the cruise off completely, slide switch (A) to the right (off). To restore the stored speed, slide switch (A) to RES. The cruise control can be used for speeds higher than 25 mph.

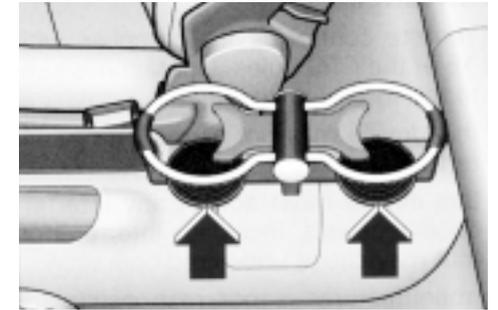


Windshield washer control lever

For one-sweep wiping, tap the lever down briefly. For intermittent wiping, move the lever up one position. Four wiping interval settings are available. Turn the switch at the top of the lever to the right for longer intervals and left for shorter. The automatic wiper/washer function is activated by pulling the wiper lever forward. After releasing the lever, the washers are deactivated.

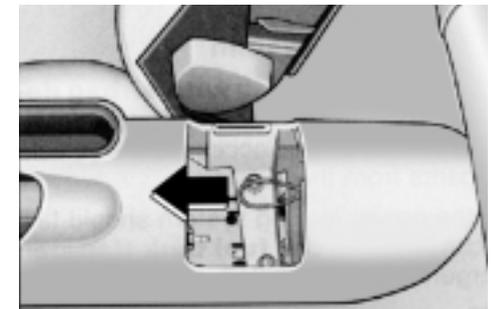
Emergency rear lid release-opening from inside the vehicle

If the rear lid does not open when you press the release button or use the remote control, it can be opened manually.



For access to the emergency release you must remove the cup holder-tunnel cover assembly.

- Open both hinged pads in cup holder (see illustration, arrows). Unscrew the now visible screws using a coin or a screwdriver.
- Remove cup holder with tunnel cover by lifting it up towards the driver side.

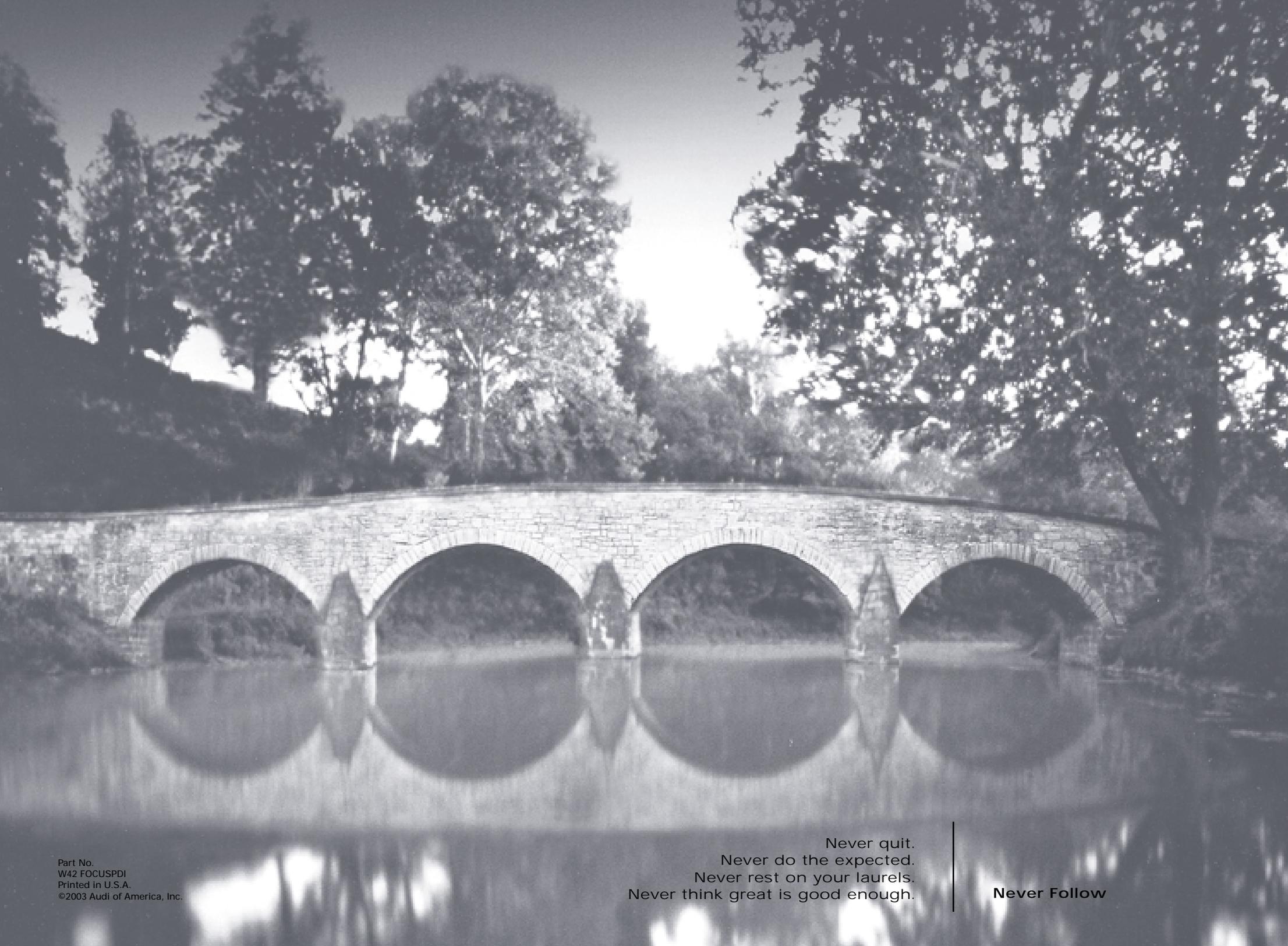


- Pull the loop in the direction shown by the arrow to release the rear lid.



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Never quit.
Never do the expected.
Never rest on your laurels.
Never think great is good enough.

Never Follow